

VOICE-DATA TELEPHONIC INTERFACE CONTROL SYSTEM

Abstract of the Disclosure

5 In an audio-digital telephone interface
system, selective operation prompts a caller with oral
instructions to provide: digital control signals,
digital data signals (numeric) or audio signals.
Inbound and outbound operations are involved and inbound
callers are qualified as by automatic number identifica-
10 tion (ANI) signals and consumable key operation. A data
cell is loaded in accordance with an operating program
and the resulting data packet is flagged depending on
the presence of audio signals. Data packets are
returned to storage, as for subsequent addressing to
15 call up, as to process or queue a caller. The illustra-
tive format receives and organizes order data for goods
or services or to isolate a subset or a sub-subset of
callers.

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